

Refreshed Strategic Directions: Oct. 26, 2018

- ▶ **#1: Continue to Provide Leadership in Health System Integration.**
 - ▶ *By 2021, SVCHC will continue to provide leadership to ensure that our vulnerable and marginalized residents are identified and receive seamless access across the health system. This will be accomplished through the enhanced collection and intersectional analysis of data. We will continue to make evidence-informed decisions to plan and deliver interdisciplinary, holistic services to lessen the burden of social determinants of health.*

 - ▶ **#2: Foster Equitable Access to Health and Wellness Services by developing solutions for those facing health system barriers.**
 - ▶ *By 2021, SVCHC will work to increase equitable access to its services and programs in order to provide the “right service, at the right time, in the right place.” This will be achieved through innovative practices such as adopting a care coordination approach to service delivery, accessing new funding or funding sources, entering into new partnerships, incorporating digital health initiatives internally, etc.*

 - ▶ **#3: Innovate to Provide Sustainable Quality Care and Continue to be Efficient**
 - ▶ *By 2021 SVCHC will have maintained and/or improved the quality of its services. This will require equity-informed and evidence-based decisions related to resource usage and implementation of new ways of delivering cost-efficient high quality services.*

 - ▶ **#4: As an employer of choice, SVCHC will continue to Nurture Staff, Volunteers and Students in an Inclusive Culture.**
 - ▶ *By 2021 SVCHC’s Staff, Volunteers and Students will demonstrate high staff morale and have maintained the willingness to go the extra mile for their clients and colleagues. SVCHC will foster an inclusive culture to attract, recruit and retain highly competent and qualified Staff.*
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